

GDPR – Privacy Policy



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As a part of protecting EU citizens' privacy called (GDPR General Data Protection Regulation), valid from May 25th 2018, TENAK A/S as a company must ensure that the private information we hold about you is stored and used in a safe and proper manner.

Personal Information

All information about you is personal, but some information is more private and sensitive than others.

Personal information is therefore divided into 3 categories:

General privacy	<ul style="list-style-type: none">- Name- Address- Sole Proprietorship- E-mail- IP-addresses- Photos	<p>We ask some of this information for our customer database.</p> <p>We have none of this information:</p> <ul style="list-style-type: none">- Address- Photos
Sentitive information	<ul style="list-style-type: none">- Race- Ethnic origin- Political, religious or philosophical beliefs- Professional membership- Genetic and biometric data mhp. unambiguous identification- Health Information- Information about a person's sexual orientation or orientation	<p>We have none of this information about you</p>
Offenses	<ul style="list-style-type: none">- Convictions- Offenses	<p>We have none of this information about you</p>

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Our customer database

By trading with TENAK A/S, we ask you as a person about some information to ensure that our trade is handled and documented correctly. According to Danish law it is a requirement in the Accounting Act that Invoices must be saved for 5 years, where we need to keep certain information about you.

We would like to emphasize that we exclusively serve and trade with private and public companies and not private individuals. Therefore, we will never ask you for sensitive information.

When created in our customer database, we use this information about you:

We ask for::	We use it for:
Your name	We need to know the person who ordered any goods with us.
Your e-mail address	This is your work email we need to send offers, order confirmations and other correspondence regarding. trade and follow-up hereafter.
Preferred phone number	We should be able to contact you if there are follow-up questions in connection with the trade. This is your telephone number assigned to you by your employer, therefore, not your private phone number.
Department	We must be able to indicate the shipment where the item will be with you.

Since we only deal with companies, we will also ask for the company information as well, but this information is not personal data and therefore not further described here.

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Generally about your information

We only ask for information related to the company (registration number) we trade with. Therefore, it is never for private inquiry that we store your information.

Use of your information

In addition to documentation requirements, see the Accounting Act, we also use your information in connection with marketing. We regularly publish electronic newsletters, with information about TENAK A/S. Your information will not be used for any other purpose.

Where is your information about her?

We use servers based on secure firewalls with strong encryption with authorized partners.

The information is shared between several systems that we use to serve you the best way and provide you with the best possible experience when trading with us. To the extent that your information is in systems processed by our suppliers, these providers are subject to a data processing agreement with us so that we can ensure that your information is only disclosed with your knowledge and acceptance.

You can always ask to see our mapping of these systems and which of your information is located. You also have the right to delete your information with us if you wish.

You are always welcome to contact our data controller if you have questions or wishes to elaborate on our privacy policy.

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